



# Rusk County



**“Connections for Better Living”**

## Resource Directory January 2010

311 Miner Avenue E  
Ladysmith, WI 54848  
[www.adrcconnections.org](http://www.adrcconnections.org)

Phone: (715) 532-2176  
Fax: (715) 532-2280  
Email: [adrc@co.barron.wi.us](mailto:adrc@co.barron.wi.us)

The Aging and Disability Resource Center is a public office where people can find help in their communities for older people and adults with disabilities, as well as their families and friends. Our staff is available to answer your questions and help you explore all of your options. Free, private, confidential meetings with our staff are available at the resource center, over the telephone, or in a visit to your home. Call **715-532-2176** or **1-888-538-3031**.

**You can get connected to:**

- **Services** You can receive information about services and get connected to them. Questions and concerns about what is available to help people continue live in their own homes or elsewhere can be discussed. Any specific problem areas can be addressed and you will be referred to the specialists who can help. Whether it is work, housing, health, insurance, eating well, or a concern about another adult we will listen and discuss your options. Staff is also available to help you apply for public programs if you are interested.
- **Choices** When aging and disabilities limit your ability to be on your own, we can discuss and advise you about in-home services, apartments, assisted living, nursing homes, and so forth. You and/or your family can meet with us to help determine what you need now and in the future, discuss the cost of options, evaluate how to pay for those services, and refer you to specialists if need be.
- **Benefits** You can receive accurate and current information on private and government benefits and programs from specialists who are experts in benefits for both elderly and disabled adults. You can receive help if you run into problems with Medicare, Social Security, or other benefits.
- **Independence** You can get connected to senior dining, meals on wheels, education about eating well, support for family caregivers, adult day services, classes on preventing falls, and managing chronic diseases such as diabetes, chronic pain, depression and so forth. Prevention may delay the need for more costly care.

This resource directory contains information on many topics, products, and programs. It should be used as an overview and general guide. No endorsements or recommendations are made by the Aging and Disability Resource Center of Barron, Rusk, and Washburn Counties.

**Resource Center Staff**

Information & Assistance Specialist  
 Disability Benefits Specialist  
 Elderly Benefits Specialist  
 ADRC Supervisor  
 Receptionist  
 ADRC Director

Kathy Silvernale  
 Hilary NESTE  
 Lindsay Ohmstead  
 Erika Robinson  
 Linda Bates  
 Charlene Oftedahl

Call 715-532-2176 or visit our website [www.adrcconnections.org](http://www.adrcconnections.org)

## **ABUSE & NEGLECT**

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Report suspected abuse, neglect, or self-neglect of an older person or adult with a disability. Callers may choose to be anonymous. Adult Protective Services provides intervention for victims of physical abuse, financial abuse, neglect and self-neglect.

### **Aging & Disability Resource Center, Rusk County (ADRC)**

311 Miner Ave. E (715) 532-2176  
Ladysmith, WI 54848 (888) 538-3031

**Rusk County Department of Health & Human Services** (715) 532-2299  
311 Miner Ave. E Ladysmith, WI 54848

**Long Term Care Ombudsman** (800) 815-0015

For complaints, questions and/or concerns regarding the care and the rights of residents in nursing homes and group homes.

**Time-Out Family Abuse Shelter, Inc.** (715) 532-6976

Crisis/support line and shelter for victims of domestic violence, sexual assault, and their families. (800) 924-0556  
P.O. Box 406  
Ladysmith, WI 54848

**Wisconsin Division of Quality Assurance** (800) 642-6552

For reporting allegations of abuse or neglect by facility staff.

## **ADVOCACY/COMMUNITY ORGANIZATIONS**

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**AARP Wisconsin – (American Assoc. of Retired Persons)** (866) 448-3611  
222 W Washington Ave. Suite 600  
Madison, WI 53703

**AgrAbility of Wisconsin** (608) 262-9336  
Services for individuals and families engaged in farming and TTY (800) 947-3529  
coping with a disability. Provided at your home or farm.

**AIDS Resource Center of Wisconsin** (800) 750-2437  
505 Dewey St S. Suite 107 Eau Claire, WI 54701

**American Cancer Society** (877) 423-9122  
2427 N Hillcrest Pkwy. Suite 7 Altoona, WI 54720

Call 715-532-2176 or visit our website [www.adrcconnections.org](http://www.adrcconnections.org)

- Arthritis Foundation** (800) 242-9945  
1650 S 108<sup>th</sup> St. West Allis, WI 53214
- Autism Society of Wisconsin** (888) 428-8476
- Brain Injury Association of Wisconsin** (800) 882-9282  
21100 W Capitol Dr. Suite 5 Pewaukee, WI 53072
- Coalition of Wisconsin Aging Groups** (800) 366-2990  
2850 Dairy Dr. Suite 100 Madison, WI 53718 TTY (888) 758-6047
- Disability Rights Wisconsin** (715) 736-1232  
217 W Knapp St. Rice Lake, WI 54868 (877) 338-3724  
TTY (888) 758-6049
- Down Syndrome Association of Wisconsin** (866) 327-3729  
9401 W Beloit Rd. Suite 311 Milwaukee, WI 53227
- Epilepsy Foundation of Western Wisconsin** (800) 924-2105  
1812 Brackett Ave. Suite 5 Eau Claire, WI 54701
- Family Care Ombudsman** (877) 338-3724  
For complaints, questions and/or concerns regarding the care and the rights of people (ages 18-60) receiving Family Care or IRIS.
- Long Term Care Ombudsman** (800) 815-0015  
For complaints, questions and/or concerns regarding the care and the rights of residents in nursing homes, group homes, and people over age 60 receiving Family Care or IRIS.
- NAMI of Barron County (National Alliance on Mental Illness)**  
P.O. Box 477 Rice Lake, WI 54868 (715) 736-0089
- The Arc Eau Claire (developmental disabilities)** (877) 272-8400  
800 Wisconsin St. #86 Eau Claire, WI 54703
- United Cerebral Palsy West Central Wisconsin, Inc.** (888) 845-5775  
206 Water St. Eau Claire, WI 54703
- Wisconsin Board for People with Developmental Disabilities**  
201 W Washington Ave. Suite 110 Madison, WI 53703 (888) 332-1677
- Wisconsin Family Ties** (800) 422-7145  
For children and adolescents who have emotional, behavioral, or mental disabilities.  
16 N Carroll St. Madison, WI 53703

**Women with Courage Foundation**

(715) 532-3290

Financial assistance to cancer patients.  
P.O. Box 12 Ladysmith, WI 54848

## **ALZHEIMER'S DISEASE, DEMENTIA & MEMORY LOSS**

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**Alzheimer's Association of Greater Wisconsin**

(715) 635-6601

522 Service Rd. Suite 5 Spooner, WI 54801

24 hr helpline (800) 272-3900

**Alzheimer's Caregiver Support Groups (See Support Groups)****Alzheimer's Information and Support**

(715) 532-2176

**Rusk County ADRC**

311 Miner Ave. E Ladysmith, WI 54848

**Dementia Care Living Facilities (See HOUSING – Assisted Living)****MedicAlert & Safe Return**

(888) 572-8566

Emergency response service for wandering and medical emergencies.

**Memory Clinics:**

For the evaluation of memory problems

**Clinics affiliated with WI Alzheimers Institute**

(715) 635-6601

**Family Medicine Clinic**

(715) 839-5175

617 W Clairemont Ave. Eau Claire, WI 54701

**Gunderson Memory Disorders Clinic**

(608) 782-7300

1900 S Ave. LaCrosse, WI 54601

(800) 362-9567

**Marshfield Clinic**

(866) 333-1996

Memory Clinics in Rice Lake, Chippewa Falls, and Eau Claire.

**Mayo Alzheimer's Disease Center**

(507) 284-2511

200 First St. SW Rochester, MN 55905

## BENEFITS SPECIALISTS

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Assists older adults, and people with disabilities in resolving problems with Social Security, Medicare, Medicaid and other benefit programs.

**Aging & Disability Resource Center, Rusk County** (715) 532-2176  
 311 Miner Ave. E Ladysmith, WI 54848 (888) 538-3031

## CAREGIVERS/RESPITE

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**(Also See HOME CARE for agencies who provide respite)**

**Family Caregiver Support Services** (715) 532-2176  
 Provides support services to families who provide care to persons age 60 or older and to grandparents or older relatives with minor children living in their home.  
**Rusk County ADRC**  
 311 Miner Ave. E Ladysmith, WI 54848

**Nursing homes and group homes may provide weekend or short-term care.**

## CONSUMER PROTECTION/FRAUD

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**Better Business Bureau of WI, Inc.** (800) 273-1002  
 10101 W Greenfield Ave. Milwaukee, WI 53201

**Department of Agriculture, Trade & Consumer Protection** (800) 422-7128  
 P.O. Box 8911 Madison, WI 53708 TTY (608) 224-5058

**Office of the Commissioner of Insurance** (800) 236-8517  
 P.O. Box 7873 Madison, WI 53707-7873

**Wisconsin Do Not Call List** (866) 966-2255

Call 715-532-2176 or visit our website [www.adrconnections.org](http://www.adrconnections.org)

## **DEAF AND HARD OF HEARING**

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**Center for Independent Living Western Wisconsin** (715) 736-1800  
 331 S Main St. Suite 6 Rice Lake, WI 54868 (866) 419-1260

**Office for the Deaf and Hard of Hearing** (715) 836-2107  
 610 Gibson St. Suite 1 Eau Claire, WI 54701 V/TTY (888)701-1254

### **Telecommunication Equipment Purchase Program (TEPP)**

Services persons who are deaf, hard of hearing, speech impaired, mobility impaired, deaf with low vision, or deaf/blind.

Contact for an application:

**Wisconsin Public Service Commission** (608) 231-3305  
 P.O. Box 7854 V/TTY (800) 251-8345  
 Madison, WI 53707

### **Wisconsin Telecommunications Relay Systems**

Allows a text telephone to be used by someone who may be deaf, hard of hearing or speech impaired to call or be called by virtually anyone using a voice telephone. Calls may be placed 24 hours a day, 7 days a week. All calls are confidential.

Voice	711 or (800) 947-6644
TTY	711 or (800) 947-3529
ASCII	711 or (800) 272-1773
Speech to Speech	711 or (800) 833-7637
Spanish only	711 or (800) 833-7813

## **EMERGENCY NEEDS – Housing, Gas, Food**

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**(Also see FOOD & NUTRITION PROGRAMS, HOUSING)**

**911** – Police, Sheriff, Fire and Rescue emergencies, call 911.

**American Red Cross Western Wisconsin Chapter** (715) 234-4888  
 101 N Wilson Ave. Rice Lake, WI 54868 After hrs. emergency (800) 261-4182

**Area Clergy Association** (715) 532-3813  
 Pastor Darnell Curran

Call 715-532-2176 or visit our website [www.adrconnections.org](http://www.adrconnections.org)

- Harvest of Hope Fund** (608) 836-4633  
 Emergency needs for food, home heating fuel, medical expenses,  
 re-training, and other immediate situations for farm families.  
 7118 Old Sauk Rd. Madison, WI 53717
- Rural Housing, Inc.** (888) 400-5974  
 Critical housing assistance.  
 4506 Regent St. Madison, WI 53705
- Salvation Army** (715) 532-2299  
 Emergency funds through:  
**Rusk County Department of Health & Human Services**  
 Contact Irene Lehman, 311 Miner Ave. E Ladysmith, WI 54848
- The Lighthouse Org** (715) 532-6822  
 Critical housing/rental assistance.  
 311 Miner Ave. E Ladysmith, WI 54848

## **EMERGENCY RESPONSE SYSTEMS**

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Personal Emergency Response Systems allows individuals to call for assistance at the touch of a button. Call button can be worn as a pendant or wristband. Additional features may be available.

- Chippewa Valley Electric-CareCall** (715) 239-6800  
 P.O. Box 575 Cornell, WI 54732 (800) 300-6800
- Lakeview Medical Center-Lifeline** (715) 236-6209  
 1100 N Main St. Rice Lake, WI 54868
- MediAlert & Safe Return** (888) 572-8566  
 Emergency response service for wandering and medical emergencies.

Call 715-532-2176 or visit our website [www.adrconnections.org](http://www.adrconnections.org)

## EMPLOYMENT

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Job training, counseling and employment opportunities for older adults, veterans, and people with disabilities.

**Client Assistance Program** (800) 362-1290  
 Advocacy and information for persons seeking or using Division of Vocational Rehabilitation services.

**Disability Navigator** (715) 532-2700  
**Ladysmith Job Center**  
 Helps people with disabilities “navigate” through the challenges of seeking employment.  
 108 W 2<sup>nd</sup> St. N Ladysmith, WI 54848

**Division of Vocational Rehabilitation (DVR)** (715) 532-2709  
**Ladysmith Job Center** (877) 387-3879  
 108 W 2<sup>nd</sup> St. N Ladysmith, WI 54848

**Experience Works** (715) 532-5594  
 Employment for adults over 60 with limited income.  
 209 E 3<sup>rd</sup> St. Ladysmith, WI 54848

**Ladysmith Job Center** (715) 532-2700  
 Provides assistance for employers and individuals seeking employment.  
 108 W 2<sup>nd</sup> St. N Ladysmith, WI 54848

**Northwest Wisconsin Concentrated Employment Program, Inc.**  
**Ladysmith Job Center** (715) 532-2700  
 108 W 2<sup>nd</sup> St. N Ladysmith, WI 54848

**Venture’s Unlimited**  
 Vocational services for people with disabilities in three locations:  
 Hayward (715) 934-3035  
 Rice Lake (715) 736-6959  
 Shell Lake (715) 468-2939

**Westlake Enterprises** (715) 532-5686  
 Vocational services for people with developmental disabilities.  
 1502 E 16<sup>th</sup> St. S Ladysmith, WI 54848

## ENERGY/UTILITY ASSISTANCE

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**Energy Assistance Program** (715) 532-2299

Provides financial assistance with heating bills for income-eligible households.

**Rusk County Department of Health and Human Services**

311 Miner Ave. E Ladysmith, WI 54848

**Lifeline & Link-Up Program**

Lifeline and Link-up are programs designed to help low-income people or people on a fixed income, reduce their phone bill and assist with telephone service connection and installation. Eligible customers must be in a household that receives benefits from: W2, Medicaid, Supplemental Security Income (SSI), etc. This program does not assist with past-due bills. To apply, contact your local telephone company and say you want to apply for the Lifeline & Link-up programs for Wisconsin.

**SafeLink Wireless** (800) 977-3768

Free cellular service and phone through Lifeline, for low-income persons.

**USDA Rural Development** (715) 635-8228

Provides low-interest loans for home weatherization.

800 N Front St. Room 102 Spooner, WI 54801

**Indianhead Community Action Agency** (715) 532-5594

Provides non-emergency, furnace replacement, furnace tuning, cleaning and weather stripping for low-income persons.

209 E 3<sup>rd</sup> St. Ladysmith, WI 54848

## FAMILY CARE

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Services are provided to give people an alternative to nursing home care. Eligibility is based on functional ability as well as income and assets.

**Aging & Disability Resource Center, Rusk County** (715) 532-2176

311 Miner Ave. E Ladysmith, WI 54848

(888) 538-3031

Call 715-532-2176 or visit our website [www.adrconnections.org](http://www.adrconnections.org)

## FINANCIAL SERVICES

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**Catholic Charities** (715) 832-6644

Financial counseling, debt repayment, and budget counseling.  
204 E Grand Ave. Eau Claire, WI 54701

**Free Budget Counseling** (715) 532-2151

UW-Extension Office  
311 Miner Ave. E Ladysmith, WI 54848

**Family Means** (800) 780-2890

Consumer credit counseling, financial counseling, debt repayment, and education.  
2143 East Ridge Center Eau Claire, WI 54701

**House Calls, Inc.** (715) 232-6475

Representative payee services.  
P.O. Box 361 Menomonie, WI 54751

**Payee Services, Inc.** (715) 233-0203

Representative payee services.  
P.O. Box 26 Menomonie, WI 54751

## FOOD & NUTRITION PROGRAMS

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**Food Share** (715) 532-2299

A Federal program that provides monthly benefits to help low-income households buy food.

**Rusk County Department of Health and Human Services**

311 Miner Ave. E Ladysmith, WI 54848

**Food Pantries & Meals:**

**Bruce Food Pantry** (715) 868-6010

On-call food pantry.

**Hope Lutheran Church Food Pantry** (715) 532-7739

321 S 1<sup>st</sup> St. S Ladysmith, WI 54848

Monday, 1:30 p.m.-3:00 p.m., Wednesday & Friday, 9:30 a.m.-11:30 a.m.

**Indianhead Community Action Agency** (715) 532-7542

209 E 3<sup>rd</sup> St. Ladysmith, WI 54848

Monday - Friday, 10:00 a.m.- 4:00 p.m.

**Manna Meal** (715) 532-7739  
 321 S 1<sup>st</sup> St. S Ladysmith, WI 54848  
 Meal served 4<sup>th</sup> Thursday of the month, 5:00 p.m.-6:00 p.m.

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**Grocery Shopping Assistance (check with local grocer for delivery service or see TRANSPORTATION SERVICES)**

**Harvest of Hope Fund** (608) 836-4633  
 Emergency needs for food, home heating fuel, medical expenses, re-training, and other immediate situations for farm families.  
 7118 Old Sauk Rd. Madison, WI 53717

**Home Delivered Meals (Meals on Wheels)** (715) 532-2176  
**Aging & Disability Resource Center, Rusk County**  
 311 Miner Ave. E Ladysmith, WI 54848

**Liquid Nutritional Supplements** (715) 532-2176  
**Aging & Disability Resource Center, Rusk County**  
 311 Miner Ave. E Ladysmith, WI 54848

**Nutrition Counseling:**

**Rusk County Memorial Hospital** (715) 532-5561

**University of WI Extension- Rusk County** (715) 532-2151

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**Nutrition Support Groups (See SUPPORT GROUPS)**

**Senior Dining (Monday – Friday):**

**Bruce Center (Parksite Apts.)** (715) 868-3411  
 503 N Coleman St. Bruce, WI 54819

**Hawkins Center** (715) 585-2381  
 509 Main St. Hawkins, WI 54530

**Ladysmith Center (Fairgrounds)** (715) 532-2638  
 825 E 3<sup>rd</sup> St. N Ladysmith, WI 54848

**Sheldon Center** (715) 452-5484  
 W5594 Main St. Sheldon, WI 54766

**Weyerhaeuser Center (Heuer's Hourbor Housing)** (715) 353-2827  
 W14424 3<sup>rd</sup> St. Weyerhaeuser, WI 54895

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**SHARE Program**

(800) 548-2124

A co-op food purchasing program. Monthly food packages of 15-18 items for \$15 a month and 2 hours of community service.

## **HEALTH INSURANCE PROGRAMS**

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**ABC for Health Inc.**

(715) 485-8525

Free health benefits counseling for low-income families and rural families.  
100 Polk County Plaza Ste 180 Balsam Lake, WI 54810

**Health Insurance Risk Sharing Plan (HIRSP)**

(800) 828-4777

Offers health insurance to Wisconsin residents who, due to their medical conditions, are unable to find adequate health insurance coverage in the private market.  
6406 Bridge Rd., Suite 18 Madison, WI 53784

**Insurance Benefit Problems**

Benefits Specialists Programs

**Ageing & Disability Resource Center, Rusk County**

(715) 532-2176

311 Miner Ave. E Suite Ladysmith, WI 54848

(888) 538-3031

**Medical Assistance (Medicaid)**

(715) 532-2299

**Rusk County Department of Health and Human Services**

311 Miner Ave. E Ladysmith, WI 54848

**Medicaid Recipient Service Hotline**

(800) 362-3002

Answers questions for those receiving Medicaid including coverage, billing and prior authorization. Also provides referrals to dentist/dental services who accept Medicaid.

**Medicare & Medicare Part D:****Ageing & Disability Resource Center, Rusk County**

(715) 532-2176

**Disability Drug Benefit Helpline**

(800) 926-4862

**Medicare Part D Information Line**

(866) 456-8211

**Medicare Fraud:****Ageing & Disability Resource Center, Rusk County**

(715) 532-2176

**Coalition of Wisconsin Aging Groups**

(800) 488-2596

**Medicare Information Line** (800) 633-4227

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**Medigap Insurance Policies** (800) 242-1060  
Information on supplemental insurance policies and health insurance questions.

**Office of the Commissioner of Insurance for Wisconsin** (800) 236-8517  
Regulates and enforces insurance laws, agent licensing and investigates complaints.  
P.O. Box 7873 Madison, WI 53707-7873

**Partnership for Prescription Assistance** (888) 477-2669  
Low cost or free prescriptions.

**SeniorCare** (800) 657-2038  
A prescription program for Wisconsin residents age 65 or older. (715) 532-2176  
There are three levels of program participation, which is dependent on income.

**Aging & Disability Resource Center, Rusk County**

**Social Security Administration** (715) 234-7586  
1703 W Knapp St. Rice Lake, WI 54868 (800) 772-1213

## HEALTH SERVICES

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**Rusk County Department of Health & Human Services** (715) 532-2299  
**Public Health Office**  
311 Miner Ave. E Ladysmith, WI 54848

### **Clinics:**

**Luther Midelfort Northland-Rice Lake Clinic** (715) 236-8500  
331 S Main St. Suite H Rice Lake, WI 54868 Appts: (715) 537-6747

**Marshfield Clinic Ladysmith Center** (715) 532-2300  
906 W College Ave. Ladysmith, WI 54848

**Marshfield Clinic Rice Lake Center** (715) 236-8100  
1700 W Stout St. Rice Lake, WI 54868 (800) 442-4268

**Northwoods Community Health Center** (715) 634-2541  
11128 N State Hwy 77 Hayward, WI 54843  
Sliding fee scale

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Call 715-532-2176 or visit our website [www.adrconnections.org](http://www.adrconnections.org)

**Free Clinics:**

**Chippewa Valley Free Clinic** (715) 839-8477  
 421 Graham Ave. Eau Claire, WI 54701  
 Tuesday afternoon & evening

**Free Clinic of Greater Menomonie** (715) 308-3808  
 Red Cedar Clinic, Level A  
 2321 Stout Rd. Menomonie, WI 54751  
 Tuesday evening

**Open Door Free Clinic** (715) 720-1443  
 First Presbyterian Church  
 130 W Central St. Chippewa Falls, WI 54729  
 Tuesday afternoon & evening

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**Elite Therapy Institute** (715) 736-4384  
 Wound management & garment fitting.  
 2021 Cenex Dr. Suite E Rice Lake, WI 54868

**Hospitals:**

**Hayward Area Memorial Hospital** (715) 934-4321  
 11040 N State Rd. 77 Hayward, WI 54843

**Lakeview Medical Center** (715) 234-1515  
 1100 N Main St. Rice Lake, WI 54868

**Luther Hospital** (715) 838-3311  
 1221 Whipple St. Eau Claire, WI 54702

**Rusk County Memorial Hospital** (715) 532-5561  
 900 W College Ave. Ladysmith, WI 54848

**Sacred Heart Hospital** (715) 839-4121  
 900 W Clairemont Ave. Eau Claire, WI 54701

**St. Joseph's Hospital** (715) 723-1811  
 2661 County Hwy I Chippewa Falls, WI 54729

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**Living Well with Chronic Conditions Workshop** (715) 532-2176  
**Aging & Disability Resource Center of Rusk County**

**MA/Low-Cost Dental Providers:**

**Affordable Dentures** (715) 855-1020  
 4850 Keystone Crossing, Eau Claire, WI 54701

<b>Chippewa Falls Dental Center</b> 850 Lakeland Dr. Chippewa Falls, WI 54729	(715) 738-2000
<b>Chippewa Valley Technical College Dental Clinic</b> 615 W Clairemont Eau Claire, WI 54701	(715) 833-6370
<b>Donated Dental Services</b> Volunteer dentist in your area. P.O. Box 14173 West Allis, WI 53214-0173	(866) 812-9840
<b>Marshfield Clinic Dental Center</b> 315 Miner Ave. W Ladysmith, WI 54848	(715) 532-2500
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<b>Nature's Edge Therapy Center</b> 2523 14 ¾ Ave. Rice Lake, WI 54868	(715) 859-6670
<b>RXMedMinders Telephone Reassurance Calls</b> 1 to 3 call reminders to take medications per day.	(608) 963-1334
<b>Stepping On Fall Prevention Workshops</b> <b>Aging &amp; Disability Resource Center, Rusk County</b>	(715) 532-2176 (888) 538-3031
<b>The Wisconsin Tobacco Quit Line</b> Free information on quitting smoking, one-on-one telephone counseling, and referrals to local programs.	(877) 270-7867
<b>Wisconsin Well Woman Program</b> Pays for Mammograms and other screenings for women age 45-64. <b>Rusk County Public Health Office</b> 311 Miner Ave. E Ladysmith, WI 54848	(715) 532-2299

## HOME CARE

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### **Licensed Home Health Agencies**

Licensed home health agencies offer in-home skilled nursing, therapy services and personal care.

**Flambeau Home Health & Hospice** (715) 339-4371  
104 Trinity Dr. Phillips, WI 54555

**Indianhead Home Health/Home Services** (715) 532-5594  
209 E 3<sup>rd</sup> St. Ladysmith, WI 54848

**Rusk County Home Health Care** (715) 532-2299  
311 Miner Ave. E Ladysmith, WI 54848

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**Supportive in-home services:**

Non-medical services such as bathing, homemaking, chores, transportation, meal preparation, respite care, companionship, errands. There is no licensure or regulation for supportive in-home agencies.

**D&M Home Care Inc.** (715) 532-7136  
103 E Miner Ave. Ladysmith, WI 54848

**GEMINI Cares, Inc.** (715) 532-5911  
311 Miner Ave. E Suite L361 Ladysmith, WI 54848 (888) 434-7194

**Hearts of Compassion Hands to Serve** (715) 945-2083  
P.O. Box 13127 Hayward, WI 54843

**Indianhead Home Services** (715) 532-5594  
209 E 3<sup>rd</sup> St. Ladysmith, WI 54848

**Nicolett Staffing Supportive Home Care** (715) 532-9202  
614 W Lake St. Ladysmith, WI 54848

**Rusk County Home Health Care** (715) 532-2299  
311 Miner Ave. E Ladysmith, WI 54848

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**Hospice**

Home health and support services for the terminally ill and their families.

**Flambeau Home Health & Hospice** (715) 339-4371  
104 Trinity Dr. Phillips, WI 54555

**Hope Hospice and Palliative Care** (877) 375-0919  
Covers southeastern Rusk County.

**Lakeview Medical Center Hospice Care** (715) 236-6256  
331 S Main St. Rice Lake, WI 54868

**Northwest Wisconsin HomeCare** (866) 255-1803  
1443 E Division Ave. Barron, WI 54812

**Rusk County Home Health Care** (715) 532-2299  
311 Miner Ave. E Ladysmith, WI 54848

**St. Joseph's Hospital Home Hospice** (800) 726-3485  
2661 County Hwy I Chippewa Falls, WI 54729

## **HOUSING – Assistance/Ownership**

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Help with escrow, taxes, purchase, and information.

**Rusk County Habitat for Humanity** (715) 532-5111  
201 Miner Ave. Ladysmith, WI 54848

**Movin Out, Inc.** (877) 861-6746  
Member of household must have a permanent disability.  
600 Williamson St. Madison, WI 53703

**Property Tax Deferral Loan Program** (800) 755-7835  
Must be 65+. Applications may be obtained by contacting: TTY: (800) 943-9430  
**WHEDA**  
P.O. Box 1728 Madison, WI 53701-1728

**Rural Housing, Inc.** (888) 400-5974  
Critical housing assistance.  
4506 Regent St. Madison, WI 53705

**USDA Rural Development** (715) 635-8228  
800 N Front St. Room 102 Spooner, WI 54801

**Contact local school district to see if they offer seniors property tax credit in exchange for volunteering with students.**

## **HOUSING – Assisted Living**

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**Adult Family Homes** (715) 532-2176  
Supervision, room and board provided. Private & semi private rooms. Homes have 2 to 4 residents. Licensed or certified. Call the ADRC for a list of homes in Rusk County.

**Community Based Residential Facilities (CBRFs):**  
24-hour supervision, meals, medication monitoring, personal care, semi-private, private rooms or apartments. Facilities generally have 5-25 residents. State licensed.

**Care Partners Assisted Living** (715) 532-0818  
1105 Baker Ave. Ladysmith, WI 54848

**Country Terrace** (715) 532-6993  
910 Shady Ln. Ladysmith, WI 54848

Call 715-532-2176 or visit our website [www.adrcconnections.org](http://www.adrcconnections.org)

**Lake Manor** (715) 532-6090  
119 E 4<sup>th</sup> St. N Ladysmith, WI 54848

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**Special Dementia Care Living Facilities:**

Adult Family Homes, Community Based Residential Facilities, and Nursing Homes that specialize in caring for people with Alzheimer's or other dementia.

**Bird Street Memory Care** (715) 790-4727  
26 Bird St. Chetek, WI 54728

**Heritage Manor** (715) 234-2161  
19 W Newton St. Rice Lake, WI 54868

**Knapp Haven Nursing Home** (715) 924-4891  
725 Knapp St. Chetek, WI 54728

**Our House Memory Care** (715) 736-0347  
413 E South St. Rice Lake, WI 54868

**Thomas Landing Memory Care** (715) 736-6060  
950 Bear Paw Ave. Rice Lake, WI 54868

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**Nursing Homes (see NURSING HOMES)**

## **HOUSING – Independent Living/Renting**

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**Subsidized Apartments:**

Federally subsidized apartments for seniors, age 62+ and/or adults with disabilities who are capable of living independently.

**Bruce Housing Authority** (715) 868-4731  
503 N Coleman St. Bruce, WI 54819  
Parksite Apartments

**Greenwood Manor** (715) 532-7543  
710 Miner Ave. W Ladysmith, WI 54848

**Impact Seven** (800) 685-9353  
147 Lake Almena Dr. Almena, WI 54805  
Main Creek Villa, Conrath  
Neil Rasmussen Manor, Glen Flora  
William Bechtel Villa, Ladysmith

**Ladysmith Housing Authority** (715) 532-7076  
 705 E 4<sup>th</sup> St. S Ladysmith, WI 54848  
 Ruskhaven Apartments

**Rusk County Housing Authority** (715) 532-6822  
 311 Miner Ave. E Ladysmith, WI 54848  
 Heuer's Hourbor, Weyerhaeuser  
 Hilltop Manor, Bruce  
 Lacy Street Apartments, Sheldon  
 Norman Kahl Apartments, Ladysmith  
 Tamarack Terrace, Hawkins

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### **Subsidized Rent Vouchers:**

**Central WI Community Action Council** (608) 254-8353

## **HOUSING – Repairs/ Modifications/Weatherization**

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**Bruce Community Block Grant** (715) 868-9356

**Center for Independent Living** (715) 736-1800  
 331 S Main St. Suite 6 Rice Lake, WI 54868

**Indianhead Community Action Agency** (715) 532-5594  
 209 E 3<sup>rd</sup> St. Ladysmith, WI 54848

**Movin Out, Inc.** (877) 861-6746  
 Member of household must have a permanent disability.  
 600 Williamson St. Madison, WI 53703

**Ladysmith Community Block Grant** (715) 635-2197

**Rusk County Community Block Grant Program** (715) 532-2271  
**Tomorrow's Home Foundation** (608) 255-3131  
 Manufactured/mobile homes.  
 301 N Broom St. Suite 101 Madison, WI 53703

**USDA Rural Development** (715) 635-8228  
 800 N Front St. Room 102 Spooner, WI 54801

**WisLoan**

Adaptive equipment.

(715) 736-1800

(866) 419-1260

**Center for Independent Living**

331 S Main St. Suite 6 Rice Lake, WI 54868

**Local telephone and utility companies**


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## INDEPENDENT LIVING CENTERS

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Provides information and referral, peer support, independent living skills training and advocacy services for people with disabilities. ADA consultation, adaptive equipment and home modifications, financial and medical benefits consultation, housing and transportation information.

**Center for Independent Living Western Wisconsin**

331 S Main St. Suite 6 Rice Lake, WI 54868

(715) 736-1800

(866) 419-1260

**WisLoan**

Adaptive equipment.

(715) 736-1800

(866) 419-1260

**Center for Independent Living**

331 S Main St. Suite 6 Rice Lake, WI 54868

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## INTERNET RESOURCES

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Internet access is available at no cost at the local libraries. If you do not have access to the Internet or require additional assistance accessing information off the Internet, please contact the Aging & Disability Resource Center and one of our Information & Assistance Specialists will assist you.

**Alzheimer's Resources**

Alzheimer's Association

[www.alz.org](http://www.alz.org)

Alzheimer's Disease Education and Referral

[www.alzheimers.org](http://www.alzheimers.org)

WI Adult Day Services Association

[www.wadsa.org](http://www.wadsa.org)**Benefits**

Medicare

[www.medicare.gov](http://www.medicare.gov)

Social Security Administration

[www.ssa.gov](http://www.ssa.gov)

Wisconsin ACCESS

[www.access.wi.gov](http://www.access.wi.gov)

Call 715-532-2176 or visit our website [www.adrconnections.org](http://www.adrconnections.org)

**Blind/ Low Vision**

Office for the Blind and Visually Impaired  
Lighthouse International  
Wisconsin Council of the Blind

[www.dhs.wisconsin.gov/blind](http://www.dhs.wisconsin.gov/blind)  
[www.lighthouse.org](http://www.lighthouse.org)  
[www.wcblind.org](http://www.wcblind.org)

**Caregiver Resources**

National Alliance for Caregiving  
National Center on Caregiving  
National Family Caregivers Association  
Caregiver Stress  
Wisconsin Family Caregiver Support Program

[www.caregiving.org](http://www.caregiving.org)  
[www.caregiver.org](http://www.caregiver.org)  
[www.nfcacares.org](http://www.nfcacares.org)  
[www.caregiverstress.com](http://www.caregiverstress.com)  
[www.wisconsincaregiver.org](http://www.wisconsincaregiver.org)

**Deaf & Hard of Hearing**

Office for Deaf and Hard of Hearing  
Wisconsin Association of the Deaf

[www.dhs.wisconsin.gov/sensory](http://www.dhs.wisconsin.gov/sensory)  
[www.wi-deaf.org](http://www.wi-deaf.org)

**Employment**

Department of Workforce Development

[www.dwd.state.wi.us](http://www.dwd.state.wi.us)

**Government**

Wisconsin Official State Government Site  
Legislative Hotline

[www.wisconsin.gov](http://www.wisconsin.gov)  
[www.legis.state.wi.us](http://www.legis.state.wi.us)

**Health Information**

Medline Plus  
NIH Senior Health  
Rare Diseases  
Webmd

[www.medlineplus.gov](http://www.medlineplus.gov)  
[www.nihseniorhealth.gov](http://www.nihseniorhealth.gov)  
[www.rarediseases.org](http://www.rarediseases.org)  
[www.webmd.com](http://www.webmd.com)

**Organizations**

AARP  
Administration on Aging  
Coalition of Wisconsin Aging Groups  
Insurance Commissioner  
Greater Wisconsin Area Agency on Aging Resources  
WI Dept. of Health Services-Aging Services  
WI Dept. of Health Services-Disability Services

[www.aarp.org](http://www.aarp.org)  
[www.aoa.dhhs.gov](http://www.aoa.dhhs.gov)  
[www.cwag.org](http://www.cwag.org)  
[www.oci.wi.gov](http://www.oci.wi.gov)  
[www.gwaar.org](http://www.gwaar.org)  
[www.dhs.wisconsin.gov/aging](http://www.dhs.wisconsin.gov/aging)  
[www.dhs.wisconsin.gov/disabilities](http://www.dhs.wisconsin.gov/disabilities)

## LEGAL ASSISTANCE

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- Benefits Specialists** (715) 532-2176  
 Assistance with Social Security, Medicare, Medicaid, and other benefit programs. For people over 60 and adults with disabilities.  
**Aging & Disability Resource Center, Rusk County**
- Helping Hands Family Services, Inc.** (715) 462-9630  
 Corporate guardianship services.  
 P.O. Box 21 Hayward, WI 54843
- House Calls, Inc.** (715) 232-6475  
 Representative payee services & corporate guardianship services.  
 P.O. Box 361 Menomonie, WI 54751
- Safekeeping Guardianship Inc.** (715) 532-7136  
 Corporate guardianship services.  
 103 E Miner Ave. Ladysmith, WI 54848
- Wisconsin Guardianship Support Center** (800) 488-2596  
 Coalition of Wisconsin Aging Groups
- Wisconsin Judicare, Inc.** (715) 842-1681  
 Legal services program for low-income persons. (800) 472-1638  
 P.O. Box 6100 Wausau, WI 54402
- Wisconsin State Bar Association Lawyer Referral & Information Services** (608) 257-4666  
 Does not provide referrals for pro-bono or reduced rates. (800) 362-9082

## MEDICAL EQUIPMENT

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Wheelchairs, hospital beds, grab bars, medical supplies, etc.

- Center for Independent Living Western Wisconsin** (715) 736-1800  
 331 S Main St. Suite 6 Rice Lake, WI 54868 (866) 419-1260
- Express Medical** (715) 532-5154  
 312 W 9<sup>th</sup> St. N Suite 2 Ladysmith, WI 54848

**Wheelchair Recycling Program** (608) 243-1785  
 Low-cost & refurbished mobility and medical equipment.  
 2554 Advance Rd. Madison, WI 53718

## **MENTAL HEALTH/AODA**

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**Access Center** (715) 532-9771  
 804 W 9<sup>th</sup> St. N Ladysmith, WI 54848

**Alcoholics Anonymous & Alanon-Bruce** (715) 868-2019

**Alcoholics Anonymous & Alanon-Ladysmith** (715) 532-7196

**Crisis Mental Health (24- hour toll-free)** (888) 636-6655

**Rusk County Department of Health & Human Services** (715) 532-2299  
**Behavioral Health Services**  
 311 Miner Ave. E Ladysmith, WI 54848

**Marriage & Family Health, Ltd.** (715) 532-0632  
 612 E Worden Ave. Ladysmith, WI 54848

**Marshfield Clinic Ladysmith Center** (715) 532-2300  
 906 W College Ave. Ladysmith, WI 54848

**NAMI (National Alliance for the Mentally Ill)** (715) 736-0089  
 119 W Humbird St. Rice Lake, WI 54868

**Narcotics Anonymous** (800) 240-0276  
 Support groups around Rusk County.

**Suicide Hotlines** (800) SUICIDE  
 (800) 273-TALK  
 TTY: (800) 799-4TTY

**Wisconsin Family Ties** (800) 422-7145  
 For families with children and adolescents with mental health disorders.  
 16 N Carroll St. Madison, WI 53703

**Wisconsin Council on Problem Gambling** (800) 426-2535  
 1423 Kellogg St. Green Bay, WI 54303

Call 715-532-2176 or visit our website [www.adrconnections.org](http://www.adrconnections.org)

**Wisconsin Sowing the Seeds of Hope Program** (800) 942-2474  
 Counseling assistance to farmers.  
 P.O. Box 8911 Madison, WI 53708

## **NURSING HOMES (Skilled Nursing Facilities)**

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For assistance in paying for nursing home care, information on area nursing homes, or home care options to nursing home placement contact:

**Aging & Disability Resource Center, Rusk County** (715) 532-2176  
 311 Miner Ave. E Ladysmith, WI 54848 (888) 538-3031

**Cornell Area Care Center** (715) 239-6288  
 320 N 7<sup>th</sup> St. Cornell, WI 54732

**Ladysmith Nursing Home** (715) 532-5546  
 1001 E 11<sup>th</sup> St. N Ladysmith, WI 54848

**Rusk County Memorial Hospital & Nursing Home** (715) 532-5561  
 900 W College Ave. Ladysmith, WI 54848

## **SENIOR CENTERS**

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Provide recreation activities for older adults, cards, crafts, dancing, trips, movies, exercise, delicious meals, etc.

**Ladysmith Senior Center** (715) 532-2638  
 825 E 3<sup>rd</sup> St. N Ladysmith, WI 54848 (Fairgrounds)

## **SENIOR NEWSPAPER**

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**The SOURCE** – A free monthly publication for Rusk County seniors and caregivers providing information on local service organizations and activities. Available on tape for visually impaired persons.

Contact:

**Aging & Disability Resource Center, Rusk County** (715) 532-2176  
 311 Miner Ave. E Ladysmith, WI 54848

Call 715-532-2176 or visit our website [www.adrconnections.org](http://www.adrconnections.org)

## SOCIAL SECURITY & SSI

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For information about Social Security, Medicare or Supplemental Security Income (SSI), contact:

**Social Security Administration** (715) 234-7586  
 1703 W Knapp St. Rice Lake, WI 54868 (800) 772-1213

## SUPPORT GROUPS

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**Alcoholics Anonymous & Alanon-Bruce** (715) 868-2019

**Alcoholics Anonymous & Alanon-Ladysmith** (715) 532-7196

**Alzheimer's Disease Support Group** (715) 532-2176  
 Aging & Disability Resource Center

**Cancer Support Group** (715) 532-2300  
 Marshfield Clinic, Ladysmith

**Chronic Pain Support Group** (715) 532-2300  
 Marshfield Clinic, Ladysmith

**Gastric Bypass Support Group** (715) 532-2300  
 Marshfield Clinic, Ladysmith

**NAMI (National Alliance for the Mentally Ill)** (715) 736-0089  
 119 W Humbird St. Rice Lake, WI 54868

**Narcotics Anonymous** (800) 240-0276  
 Support groups around Rusk County.

**Visually Impaired Support Group** (715) 532-2176  
 Aging & Disability Resource Center

**Hospice agencies may provide grief support groups.**

## TRANSPORTATION SERVICES

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**A&J Mobility** (715) 833-9830

Automobile and van adaptations.  
3405 Truax Ct. Eau Claire, WI 54703

**Disabled Parking Permit** (608) 266-3041

Wisconsin Motor Vehicle Dept.  
P.O. Box 7306 Madison, WI 53707

**The Master's Driving School** (715) 532-0327

Driver evaluation and training for people with disabilities.  
W7366 Flambeau Point Rd. Ladysmith, WI 54848

**Medical non-emergency, grocery shopping, errands, and senior meal site transportation throughout Rusk County:**

**Key Care** (715) 532-3727

Lift equipped vans available.  
119 E 4<sup>th</sup> St. N Ladysmith, WI 54848

**Indianhead Transit** (715) 532-5031

Lift equipped vans available.  
209 E 3<sup>rd</sup> St. Ladysmith, WI 54848

**New Freedom Transportation Program** (800) 228-3287

Vouchers for transportation.

**See also HOME CARE for agencies who provide transportation.**

## VETERANS SERVICES

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**Hayward VA Clinic** (715) 934-5454

15954 Rivers Edge Dr. Hayward, WI 54843

**Klein Hall (homeless shelter)** (715) 726-2541

2820 E Park Ave. Chippewa Falls, WI 54729

**Minneapolis VA Medical Center** (612) 725-2000

Transportation available, call VSO

Suicide hotline: (800) 723-TALK

Call 715-532-2176 or visit our website [www.adrconnections.org](http://www.adrconnections.org)

**Rice Lake VA Medical Clinic** (715) 236-3355  
2700A College Dr. Rice Lake, WI 54868

**Veterans Service Office** (715) 532-2299  
311 Miner Ave. E Suite Ladysmith, WI 54848

**Wisconsin Veteran's Home – Union Grove, Community-Based Residential Facility** (262) 878-5670  
21425 D Spring St. Union Grove, WI 53182

**Wisconsin Veteran's Home – King, Nursing Home** (715) 258-5586  
N2665 County Rd. QQ King, WI 54946

## **VISION – SERVICES FOR THE BLIND/ LOW VISION**

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**Aging & Disability Resource Center, Rusk County** (715) 532-2176  
The SOURCE on tape and large-print calendars.  
311 Miner Ave. E Ladysmith, WI 54848

**Center for Independent Living Western Wisconsin** (715) 736-1800  
331 S Main St. Suite 6 Rice Lake, WI 54868 (866) 419-1260

**Diabetes EyeCare Program** (800) 272-3937  
P.O. Box 429098 San Francisco, CA 94142

**Glaucoma EyeCare Program** (800) 391-3937  
P.O. Box 429098 San Francisco, CA 94142

**Hadley School for the Blind** (800) 323-4238  
Distance learning courses.  
700 Elm St. Winnetka, IL 60093

**Library Books-By-Mail** (715) 231-5226  
Large print & books by mail. (877) 469-7755  
406 E Main Menomonie, WI 54751

**Low Vision Evaluations:**

Assess visual ability, please specify low vision evaluation appointment.

**Chippewa Valley Eye Clinic** (715) 834-8471  
2715 Damon St. Eau Claire, WI 54701

**Luther Midelfort Clinic** (715) 838-3937  
733 W Clairemont Ave. Eau Claire, WI 54702

**Marshfield Clinic- Eau Claire Center** (715) 858-4770  
2116 Craig Rd. Eau Claire, WI 54701

**Office for the Blind and Visually Impaired** (888) 879-0017  
Free Directory Assistance Exemption Service (715) 836-6772  
P.O. Box 7851 Madison, WI 53707  
**Rehabilitation Specialist**  
610 Gibson St. Ste. 1 Eau Claire, WI 54701

**Seniors EyeCare Program** (800) 222-3937  
P.O. Box 429098 San Francisco, CA 94142

**Wisconsin Council of the Blind & Visually Impaired** (800) 783-5213  
Free canes. Sharper Vision Store (608) 237-8100  
754 Williamson St. Madison, WI 53703

**Wisconsin Talking Book & Brail Library** (800) 242-8822  
813 W Wells St. Milwaukee, WI 53233

## VOLUNTEER OPPORTUNITIES

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**Contact the Aging & Disability Resource Center for a complete list of  
volunteer opportunities.** (715) 532-2176